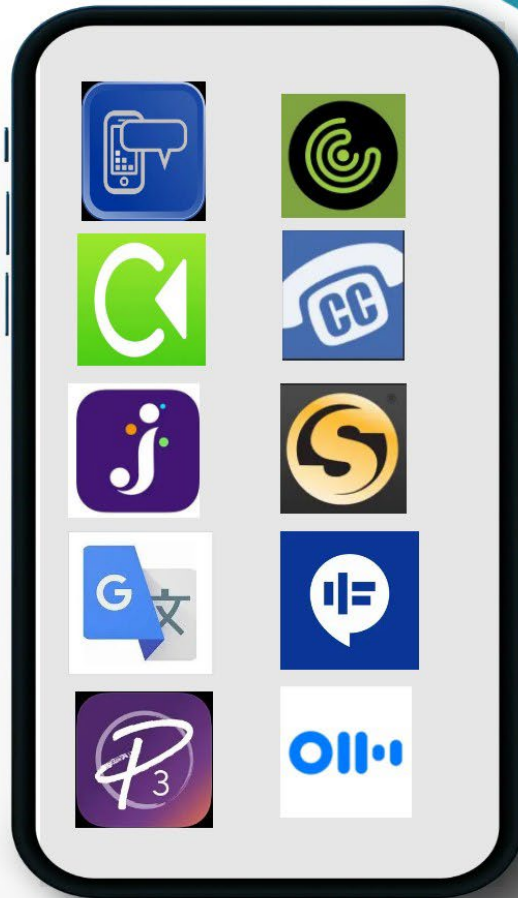




Virginia Department for the  
Deaf and Hard of Hearing

# SMART APP PACKET

for the Deaf, Hard of Hearing &  
People With Speech Difficulties





## COMMONWEALTH of VIRGINIA

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### **Smart App Packet**

As part of the Virginia Department for the Deaf and Hard of Hearing's (VDDHH) mission to reduce communication barriers it is our pleasure, to present the Smart App Packet. This guide contains a list of apps available to individuals who have a hearing loss and/or speech difficulties.

Some of the listed resources may be accessed free of charge, while others may require fees. VDDHH does not assume responsibility of any fees associated with the resources listed herein. In addition to providing resources to the community as part of our mission, our agency also provides a Technology Assistance Program (TAP) which offers specialized telecommunication equipment and assistive technology to qualified applicants as a solution to their communication needs. For additional TAP information, or to learn more about how to apply, please feel free to contact VDDHH by phone at (804) 662-9502, videophone at (804) 325-1144, or by email at [TAP@vddhh.virginia.gov](mailto:TAP@vddhh.virginia.gov). In addition to the Smart App Packet provided by VDDHH, additional app resources are available from the Federal Communications Commission (FCC) by using the following link, [www.fcc.gov/ach](http://www.fcc.gov/ach)

VDDHH also responds to requests for information and referrals regarding a variety of topics related to hearing loss including but not limited to assistive technology, communication methods, captioning, hearing aids, interpreting, telecommunications, and American Sign Language. Please feel free to contact VDDHH by phone at (804) 662-9502, videophone at (804) 325-1290, or by email at [info@vddhh.virginia.gov](mailto:info@vddhh.virginia.gov).

We appreciate your interest in the Virginia Department for the Deaf and Hard of Hearing. Thank you for allowing us to serve you.

**\*Disclaimer:** *The contents contained herein are provided as a courtesy for informational purposes only and should not be construed as an endorsement by the Virginia Department for the Deaf and Hard of Hearing (VDDHH). VDDHH does not control, monitor or guarantee the accuracy or quality of the information, opinions, products, services, and resources offered by any application listed herein. The VDDHH assumes no responsibility or liability for any fees, damage or loss caused by or in connection with the use of or reliance on any information, opinion, product, service, or resource offered by any organization listed herein.*

### **In Person Captioning Apps:**

*The apps listed below will provide captions for conversations that are taking place in person. Some apps are free while others do have a fee. **The Virginia Department for the Deaf and Hard of Hearing does not assume responsibility for the cost of these apps.***



**Ava:** Available for Apple (iOS) users

<https://apps.apple.com/us/app/ava-communicate-beyond-barriers/id1030067058>



**BigNote:** Available for Android and Apple (iOS) users

<https://apps.apple.com/us/app/big-note/id1448497055>



**Cardzilla:** Available for Android and Apple (iOS) users

<http://www.cardzilla.ws/>



**Easy Talk Pro:** Available for Android users

[https://play.google.com/store/apps/details?id=com.tost.frederic.easytalk.pro&hl=en\\_US&gl=US](https://play.google.com/store/apps/details?id=com.tost.frederic.easytalk.pro&hl=en_US&gl=US)



**Hearing Helper:** Available for Apple (iOS) users

<https://www.iaccessibility.com/apps/deaf/index.cgi/product?ID=338>



iOS



Android

**Live Transcribe:** Available for Android and Apple (iOS) users

<https://www.livetranscribe.app/>



**Make it Big:** Available for Android

[https://play.google.com/store/apps/details?id=com.suspedeal.makeitbig&hl=en\\_US&gl=US&pli=1](https://play.google.com/store/apps/details?id=com.suspedeal.makeitbig&hl=en_US&gl=US&pli=1)



**Otter:** Available for Android and Apple (iOS) users

<https://otter.ai/>



**Sorenson BuzzCards:** Available for Android and Apple (iOS) users who also use the Sorenson Video Phone App only

<https://apps.apple.com/us/app/sorenson-buzzcards/id380582593>

## **Telecommunications Captioning Apps:**

*The mobile apps listed below are apps that will provide captions for all telephone calls made or received by the app user. Captioning services are paid for by the Federal Communications Commission (FCC). All app users must have a hearing loss in order to utilize these services. Some apps are free while others do have a fee. **The Virginia Department for the Deaf and Hard of Hearing does not assume responsibility for the cost of these apps.***



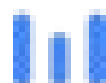
**Android TTY/RTT Options:** TTY/RTT directions for Android users

<https://support.google.com/accessibility/android/answer/9042284?hl=en>



**Apple (iOS) TTY/RTT Options:** TTY/RTT directions for Apple (iOS) users

<https://support.apple.com/guide/iphone/rtt-and-tty-iph3e2e47fe/ios>



**CaptionMate:** Available for Android and Apple (iOS) users

<https://www.captionmate.com/>



**Caption Call:** Available for Android and Apple (iOS) users

<https://captioncall.com/products/mobile-app>



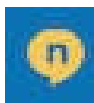
**Clear Caption:** Available for Apple (iOS) users, coming soon for Android users

<https://clearcaptions.com/mobile-phone/>



**Hamilton CapTel:** Available for Android and Apple (iOS) users

<https://hamiltoncaptel.com/mobile-apps-for-smartphones-and-tablets.html>



**Nagish:** Available for Android and Apple (iOS)

<https://www.talknagish.com/>



**InnoCaption:** Available for Android and Apple (iOS) users

<https://www.innocaption.com/technology>



**Olelo:** Available for Android and Apple (iOS) users

<https://www.olelophone.com/>



**T-Mobile IP Relay:** Available for Android and Apple (iOS) users

<https://www.tmobileaccess.com/services/iprelayinfo>

### **Video Call/Video Relay (VRS) Apps:**

*The apps listed below are video platforms for visual communication access for individuals who use signed language as a primary mode of communication. Some of the apps listed work with Video Relay Service (VRS), while others are only video platforms that can be utilized for direct communication. **The Virginia Department for the Deaf and Hard of Hearing does not assume responsibility for the cost of these apps.***



**Convo (VRS):** Available for Android and Apple (iOS) users  
<https://convorelay.com/download/>



**FaceTime:** Available for Apple (iOS) users (*Captioning available within settings for iPhones 11+*)  
<https://support.apple.com/en-us/HT204380>  
<https://support.apple.com/guide/iphone/turn-on-live-captions-in-a-facetime-call-iphb41156356/ios>



**Glide:** Available for Android and Apple (iOS) users  
<https://www.glide.me/>



**Marco Polo:** Available for Android and Apple (iOS) users  
<https://www.marcopolo.me/>



**ntouch (Sorenson VRS):** Available for Android and Apple (iOS) users  
<https://www.sorenson.com/video-relay/apps/>



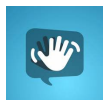
**Oovoo:** Available for Android and Apple (iOS) users  
<https://www.oovoo.com/oovoo/>



**P3 Mobile (Purple Communications VRS):** Available for Android and Apple (iOS) users  
<https://www.purplevrs.com/p3mobile>



**Skype:** Available for Android and Apple (iOS) users  
<https://www.skype.com/en/get-skype/>



**Wavello (Sorenson VRS):** Available for Android and Apple (iOS) users  
<https://www.sorenson.com/video-relay/wavello/>



**Z5 Mobile (ZVRS):** Available for Android and Apple (iOS) users  
<https://www.zvrs.com/services/products3/z5/>

## **Emergency Preparedness Apps:**

*The apps listed below may be helpful in emergency situations. Some will assist you in tracking weather changes, while others will provide alerts to any sounds that may happen around the user. **The Virginia Department for the Deaf and Hard of Hearing does not assume responsibility for the cost of these apps.***



**American Red Cross Disaster Apps:** Available Android and Apple (iOS) users  
*Stay informed about emergency weather alerts by choosing between a standard Emergency App, Hurricane App, Tornado App, and/or Earthquake Apps provided by the American Red Cross depending on your need.*

<https://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html>



**BeAware Deaf Assistant:** Available for Apple (iOS) users  
*Provides alerts to any sounds identified around you and will provide in person speech to text captions.*

<https://apps.apple.com/us/app/beaware-the-d-deaf-assistant/id1609670787>



**FEMA:** Available for Android and Apple (iOS) users  
*Customized disaster resource to help you prepare for and recover from natural disasters.*

<https://www.fema.gov/about/news-multimedia/mobile-products#download>



**iPhone Sound Recognition:** Available for Apple (iOS) users

<https://support.apple.com/guide/iphone/sound-recognition-iphf2dc33312/ios>



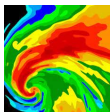
**The Weather Channel:** Available for Android and Apple (iOS) users

<https://weather.com/news/news/2018-08-25-the-weather-channel-app-update>



**Sound Alert:** Available for Apple (iOS) users

<http://www.soundalert.co/index.html>



**CLiME: NOAA Weather Radar Live:** Available Android and Apple (iOS) users

<https://climeradar.com/>

### **Speech Aide Apps:**

*The apps listed below assist by providing speech for the user. Some apps are free while others do have a fee. The Virginia Department for the Deaf and Hard of Hearing does not assume responsibility for the cost of these apps.*



**iSpeech Text to Speech:** Available for \*Multilingual Apple (iOS) and Android users  
<https://www.ispeech.org/apps/ts>



**Proloquo2Go:** Apple (iOS) tablet users  
<https://www.assistiveware.com/products/proloquo2go>



**Proloquo4Text:** Available for \*Multilingual Apple (iOS) users  
<https://www.assistiveware.com/products/proloquo4text>



**TouchChat:** Available for Apple (iOS) users  
<https://touchchatapp.com/>